

I Semester M.Com. Examination, January/February 2018 (CBCS Scheme) COMMERCE

Paper - 1.6: Human Resource Management

Time: 3 Hours

Max. Marks: 70

Instruction: Attempt all the Sections.

SECTION - A

- Answer any seven sub-questions of the following, each sub-question carries two marks. (7x2=14)
 - a) State the need of Job Analysis.
 - b) What is vestibule Training? Give example.
 - c) What is Delphi Technique?
 - d) What do you mean by Career Anchors?
 - e) What is 360 degree appraisal?
 - f) What do you mean by Intra-Mural Facilities?
 - g) Give the meaning of the Red Hot Stove Rule.
 - h) What is Tripartite Bodies?
 - i) Define Human Resource Management (HRM).
 - j) What do you mean by Internal Mobility?

SECTION - B

Answer any four questions of the following, each question carries five marks.

 $(4 \times 5 = 20)$

- 2. "Culture is an important factor in Succession Planning". Discuss.
- 3. Human Resource Management plays a vital role in the whole system of management of an industrial organization. Explain.
- 4. Briefly review the way/forms by which employees separate themselves from the organization they are serving.



- 5. Explain the effects of stress at work on employees.
- 6. Elucidate importance of safety and health programmes for employees.
- 7. Describe the various challenges faced by Trainer.

SECTION - C

Answer any three of the following. Each question carries twelve marks. (3×12=36)

- 8. "Performance appraisal is not merely for appraisal but is for accomplishment and improvement of performance". Discuss.
- 9. "Impact of Technology on HRP" highlight the statement with appropriate examples.
- Describe in detail various tools used in Selection Process.
- 11. What is Career Planning? What are the challenges today's managers are facing in career advancement?
- 12. Write a detailed note on "work-life balance" as an important components of HRM?